





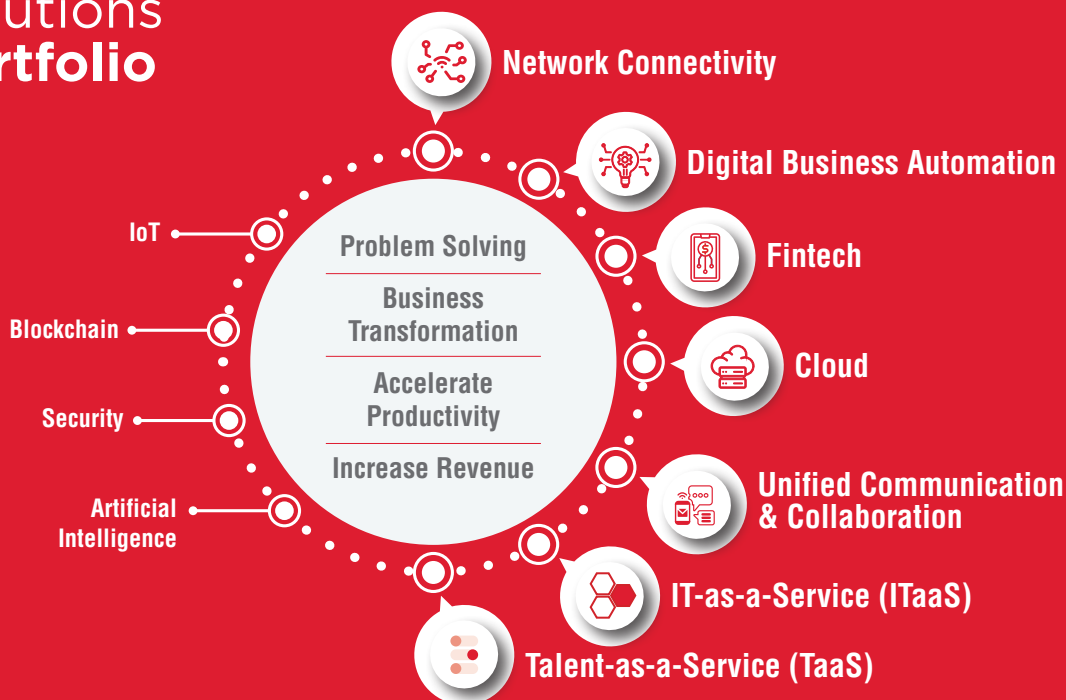
re-invent. thrive



TBO Consulting Group
is a technology solutions provider
and systems integrator, specializing
in delivering innovative hybrid IT
solutions including IT Consulting,
IT Security, Cloud, Mobility,
Infrastructure solutions and services
that deliver unparalleled competitive
advantage and business agility.

WE ARE

Solutions Portfolio



Financial Crimes Mitigation Solution

Sanction Screening
360 Know Your Customer
Behavioural Profile & Transaction Monitoring
Electronic Know Your Customer (e- KYC)

Enterprise Resource Planning

Sales & Marketing
Email & Collaboration
Finance
Human Resource
Business Intelligence
Security & IT Management
Custom Solutions

Self-Product

Talent as a Service(TAAS)
Customer Service as a Service(CAAS)
IT as a Service(ITAAS)
IT Managed Service

Omni-Channel Solutions

SMS
Voice
RCS
Email
Mobile App Messaging (MAM)
Live Chat

Cloud Solutions

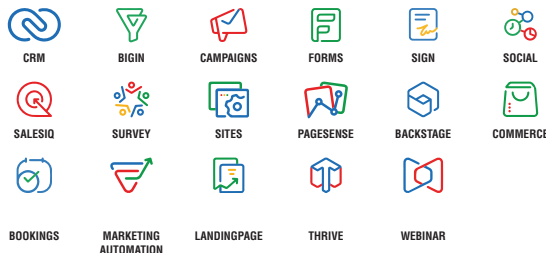
Analytics
Serverless
Compute
Containers
Machine Learning
Internet of Things (IoT) Database
Cloud Financial Management
Security, Identity & Compliance
Front-End Web & Mobile
Storage
Electronic Document Management System
Mobile Enterprise Management
Business Process Flow Management (BPM)

WE DELIVER

Enterprise Resource Planning

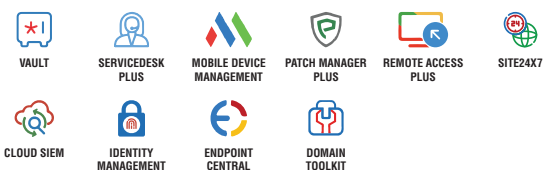
Sales & Marketing

Give your sales team the perfect set of apps to help close more business deals in less time.



Security & IT Management

Be right where your customers are with apps to help your business engage with them.



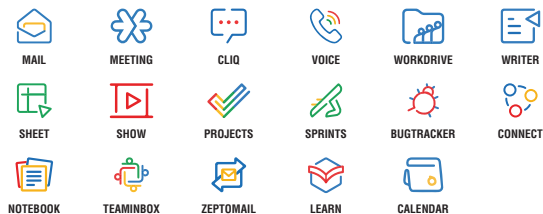
Finance

Solve business accounting challenges using our perfect set of finance apps on the cloud.



Email & Collaboration

Give your service team the right tools and context necessary to make every customer successful.



Custom Solutions

Simplify complex business processes with apps that will make your team's work easier.



Human Resources

Focus on your people while our apps automate your human resources processes.



Business Intelligence

Empower your business with deep insights, using our modern self- service business intelligence & analytics platform.

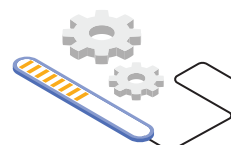


E



R

P



Customer Experience & Engagement

The Customer Engagement Platform enables inbound and outbound customer interactions through a secure, cloud-based, omnichannel engine. The feature-rich platform offers everything from AI and Automation to Workforce Optimisation to consolidate the customer journey into one place.



Mobile App Messaging

Stay connected with every user and keep them active over the long term



SMS

Reach more customers with faster, more reliable messaging



Voice

Reach more customers worldwide with crystal-clear voice communications



RCS

Engage via rich, branded, conversational RCS messaging.



Email

Manage and create e-mails with a single, integrated platform.



Live Chat

Connect with your customers globally on their favorite chats apps such as WhatsApp for Business

Moments: **Customer Engagement Solution**

Automate and trigger messages throughout the customer lifecycle. Target your audience with relevant content, at the right time, and on the channels they prefer.

Conversations: **Cloud Contact Center Solution**

Offer uninterrupted communication over any channel and improve customer engagement on one workspace accessible to your agents from everywhere.

Answers: **Chatbot Building Platform**

Craft your own virtual assistant to have real conversations with customers. Reduce operational costs, increase speed and availability, and create better customer experiences.

Cloud Offerings

Powering Customer Innovation, Cloud Web Services offer reliable, scalable, and inexpensive cloud computing services. Free to join, pay only for what you use.



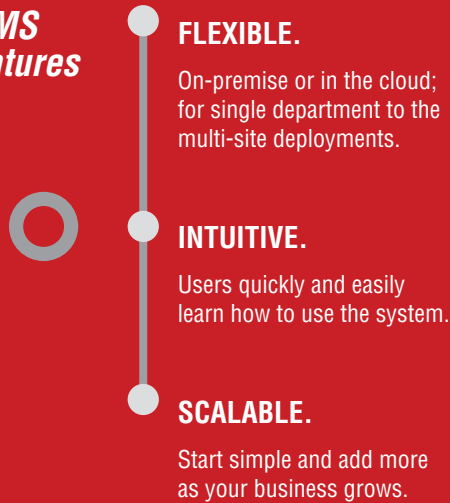
Cloud Partners



Enterprise Document Management System

DOCUMENT MANAGEMENT SYSTEM

eDMS Features



SECURE data within a central digital repository.



CAPTURE and utilize paper and electronic information.



MANAGE information as a strategic asset.



ACCESS your data anytime, anywhere.



AUTOMATE and optimize core business processes.



ANALYZE and react to key performance indicators.



Business Process Flow Management

Automate your Business Processes with our BPM Solution. Everything You Need For Simpler and Faster Processes. Forget Operational Faults and Increase Your Efficiency with Our BPM Solutions.

Some of the processes that you can design with our solution:

- Document Approval
- Invoice and E-Invoice Approval
- Purchasing Demand Approval
- Leave Demand
- Sales Follow-Up
- Production
- Advance Demand
- HR Process Approval
- Reporting Costs
- Reporting Notification
- Order Approval
- Planning Follow-Up



Purchase Request Process



Task Form



Budget Control



IT as a Service

Managed Services

We can help you focus on the real work of your business instead of spending time worrying about your systems and data. Our managed services will ensure you are getting expert ongoing monitoring and service, the best protection of your data and advice on the latest hardware and software upgrades.

Data Backup and Disaster Recovery

When a disaster strikes, there is little time to spare. Our expert-level engineers leverage the cloud and advanced architectures to help minimize business impact, especially in today's cybercrime climate.

Infrastructure Management Service and Managed Security Service

Minimize downtime, and avoid failures of your IT infrastructure while reducing your management costs and maintaining business productivity.

- Systems Management
- Network Management
- Storage Management

IT Managed Service

Cloud Managed Service

Monitor: Ensure 24/7 platform, system and workload availability

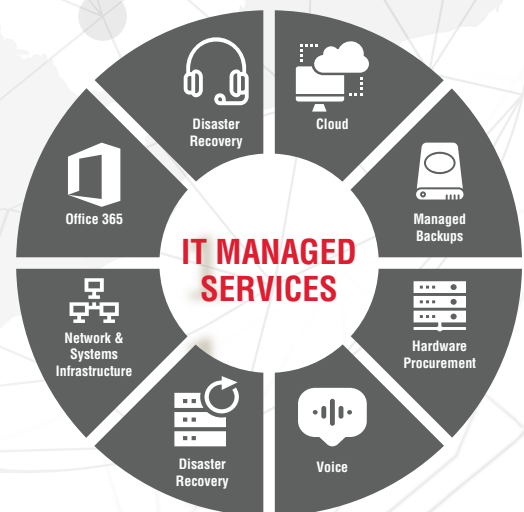
Manage: Workloads are up to date and operating at peak performance

Secure: Workloads and data are inspected and protected

Optimize: Provide visibility to and control of cloud costs

Network Managed Service

- Low IT Network Operational Costs Proactive
- Network Maintenance and Issue Prevention
- Robust Network Security
- High Level of Network Availability Improved
- Quality of Service (QoS) Optimized
- Performance and Better Productivity



Talent as a Service

Full-Time Employees

We help secure the best possible talent for your full-time hiring needs without leaving your pockets empty. We beat all the competition fees and guarantee the best talent.

Contract Employees

We help provide the best resources to optimally deliver your projects on the short, medium and long term engagement without assuming the cost of full-time employment.

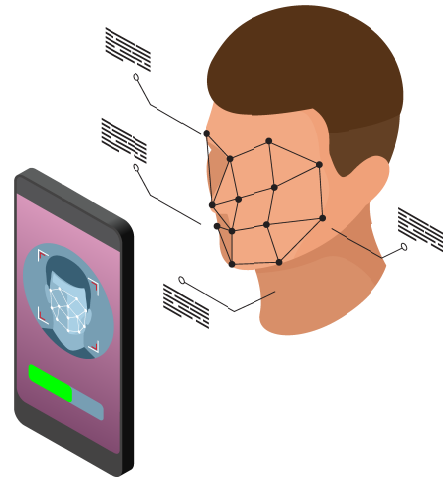
Staff Augmentation Services

Whether building a mobile app, enterprise bus system implementation, or enterprise software development, our experts offer you the opportunity to choose and manage the candidates with your preferred methods. At the same time, we take over all organizational and administrative hassles. This service allows collaboration with your augmented team the same way you do with your in-house team.



Financial Crime Mitigation Solutions

A single product family incorporating Sanctions Screening, PEP Matching, KYC risk scoring and categorization, AML Transaction Monitoring and fraud mitigation, and support all user functions including alert management, case management, reporting and dashboards.



Screen

A solution for sanctioning screening customers and payments as well as identifying PEPs against the FIs chosen sanctions lists which may be part of aggregated commercialist providers. Screen also contains a knowledge base to assist in the identification of hidden sanctioned banks and jurisdictions.



Know Customer Plus

Risk scores and categorizes all your customers in accordance with the FIs chosen risk matrix and scoring preferences. The scored and rated customers may subsequently be given more advanced due diligence in their profile transaction monitoring based on their risk profile identified with KC Plus.



Profile

A behavioural profile & transaction monitoring solution that detects transaction-based money laundering in accordance with FIs configured risk-based approach to look for suspicious behaviour at a customer, account, transaction, peer group and segment level; includes an AI-driven Peer Group Identifier capability.



Activity Prevention

An online fraud transaction monitoring solution that builds user and customer profiles over time to detect and block suspicious transactions with unusual amounts, abnormal frequency, suspicious location and transactions to no-seen-before business partners; includes an AI-driven Peer Group Identifier capability.

eKYC and Customer Onboarding Solution

Our flexible KYC, KYB, and AML services are designed for speed and accuracy for any jurisdiction and business requirement.

Proven identity verification in regions with poor broadband, limited hardware availability, low smartphone usage and strict data protection regulations.

Remote Onboarding

Capture ID data and authenticate government-issued documents quickly and accurately to create trusted digital identities.

Increase Conversions

An automated risk-based approach means clearing good customers faster while applying additional verification measures only as needed via fully automated AI.

Prevent Fraud

Ensure you are transacting with the right person by matching the ID with face match and liveness testing.

Global Verification

Our platform with patented technology allows you to verify users from any demographic, all nationalities, 200+ countries and territories.



Nathan Terrace

Plot 1 Babatunde Anjous Avenue,
Off Admiralty Way, Lekki Phase 1,
Lagos NG

+234 1 634 8889, +234 817 301 8955

sales@tboisl.com; www.tboisl.com

TBOG | *re-invent. thrive*